



PO Box 208 Elsternwick VIC 3185

Email: rescue@victoriandogrescue.org.au

Adoption Application FAQ's

Dogs with 'trailing their new home' on their write up.....	1
Can I meet the dog or cat before submitting an application?.....	1
Can I use the form from another group?.....	2
Why then should I complete your form?.....	2
What is foster with a view?	2
Is our website up to date?	2
How do I know my application was received?.....	2
Please telephone me.	2
Is it an exhaustive process?	3

Dogs with 'trailing their new home' on their write up.

These dogs have just gone into their new home. They are not currently available. If the adoption does not proceed, which is unusual, we would then go back to our current applications for that dog.

Where are the dogs and cats?

They are nearly all in private residences in Melbourne. If the dogs have 'available for foster' noted, they may be still in the country and available under our foster/foster with a view program.

Can I meet the dog or cat before submitting an application?

No. We value our foster carers. Many of them also work full time. Usually there will only be one meet and greet for the dog and that is after the applicant has completed the form, and if it looks like a good match, received a call from us.

Can I use the form from another group?

No we require you to complete our form. However if you want to send that form in initially, sometimes we may be able to tell you if that dog or cat is suitable for your home or not but you will always be required if it goes further to complete our application form. These forms from other groups will not be held if you require information about another of our dogs or cats.

It's such a long form to complete without knowing if we are suitable.

Yes it is and if you send the main points in an email such as if you have another dog, cat, work full time and so on sometimes we may be able to tell you beforehand that the dog or cat you are interested in is not for you. But usually you will need to complete the application form for us to be able to tell if the dog or cat is a good match.

Why then should I complete your form?

Once you have completed the form you are in our system. If there is a further dog or cat you are interested in you advise us that you have completed the form before, and we can answer your queries straight away.

What is foster with a view?

If you see a dog you like and you are interested in our foster with a view program you must still complete the application form and go through our procedures. You then foster the dog and after living with the dog for a week decide if you wish to adopt the dog or not. In most cases we require a bond payment of the adoption fee which is then refunded if you do not adopt the dog.

Is our website up to date?

If a dog has been adopted this is marked within 48 hours on the website. But sometimes there are dogs that are not yet on the website available.

How do I know my application was received?

The first time you contact us you will receive our automated reply setting out our procedures. If your first contact has been sending an application, you should receive this. If not, feel free to send an enquiry checking that it has been received.

Please telephone me.

Note we will not telephone you until we have received an application form. We are volunteers and do not have the time to telephone people enquiring about a dog. We only telephone those who have completed an application form and seem a good match.

Is it an exhaustive process?

Yes it is. And if you adopt one of our dogs you get a 30 day full refund guaranteed if the adoption is not successful, the free services of a behaviourist trainer, access to the extra classes that we provide, a lifetime take back policy on the dog and support for the life of that dog.